

# Castle Rock SNMPc – Training Program

*Note this course can be run as a 'closed session' for a single organisation if required.*

## Location

- On-site or the Milton Keynes Regus Training Facility

### Benefits of On-Site training:

- Reduce traveling for employees
- Training on customers equipment
- Confirm installation and configuration
- Set up example reports and configs on real management system
- Load custom MIBs for equipment actually in use on site

### Benefits of training at MK:

- Less interruptions
- Lab conditions using
  - Cisco Catalyst switches
  - Cisco Routers
  - Cisco Aironet Wireless AP
  - Windows 2003 Server with SQL and Exchange.
  - SNMP Simulation of multi-node network.

## Topics covered

### Overview of SNMP

- The SNMP protocol, terms and acronyms

### Overview of SNMPc Enterprise version

- Distributed Architecture
- Toolbars
- GUI layout

### First Steps

- How to compile in new MIBs
- Working with maps and sub maps
- How to Add and Delete nodes
- How to monitor active links

### Reports

- Real-time reports
- Long term Trend Reports
- How to set up ODBC export
- How to filter the History Log

### Alarms

- Understanding Event Alarms
- Creating Alarm filters

### Notifications

- How to set up sms/pager support
- How to set up email support

### Using Custom MIBs

- How to use custom tables

### Customising 'Right Mouse Click' menus

### User Profiles and Security

### Using SNMPc

- Using SNMPc to manage your network
- Using RMON
- Ways to extend SNMPc

### Web interface (RAX Only)

### SNMPc OnLine

- Creating OnLine 'Views'
- More Trend Reports
- Working with SQL

## Duration

- One Day

## Principal Consultant

- Clive Taylor

## Certification

- There is no certification associated with this course.

## Documentation

- Training materials are provided per student and a resource CD per course



## Who should attend

- This course is designed for network administrators and those involved with day to day operation of the Castle Rock SNMPc Network Management software.

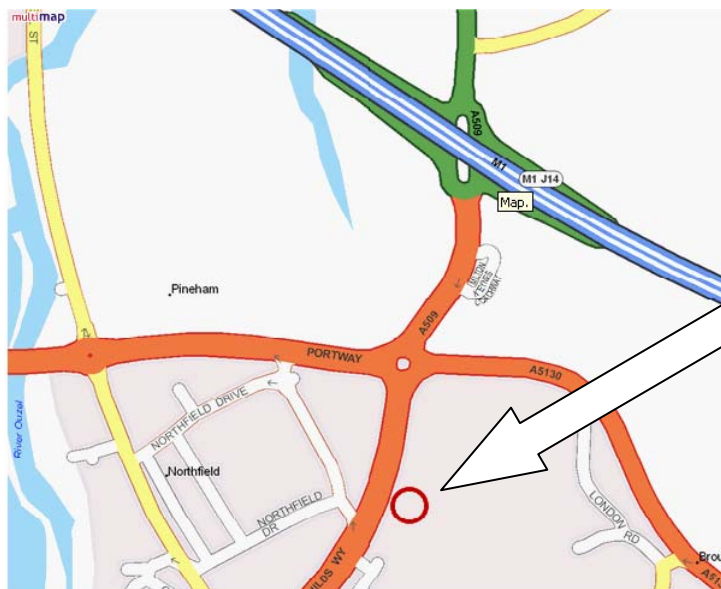
## Pre-requisites

- Delegates should have a system level knowledge of their network Infrastructure.

## Milton Keynes Training – Directions by road

If traveling from the M1 Motorway, come off at J14 and head toward Milton Keynes center.

Go over the first roundabout on to 'Childs Way' – the Regus Building is on the Left hand side



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## ASL

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